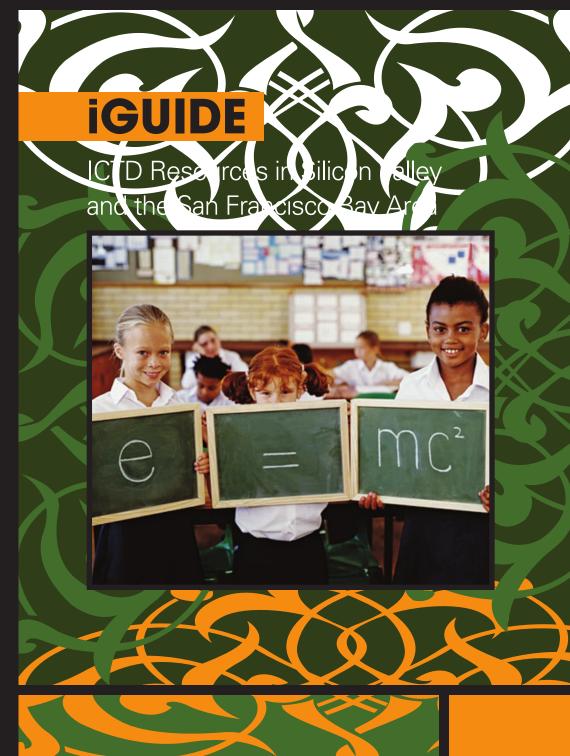


GAID SERIES 3





GAID SERIES 3



ICTD Resources in Silicon Valley and the San Francisco Bay Area



We thank all organizations that have supported the creation of the iGUIDE.

Founding Sponsor









Sponsor

This iGUIDE has been compiled and edited by

Paul Braund, RiOS Institute and Anke Schwittay, Ph.D, RiOS Institute



If you have any additions, corrections or suggestions for the 2009 iGUIDE please email <anke.schwittay@riosinstitute.org>. Thanks for your input.

The views expressed in this book are those of their individual authors and do not necessarily reflect the views or positions of the United Nations Global Alliance for Information Technology and Development, the United Nations itself, any of it organs or agencies, nor of any other organizations or institutions mentioned or discussed in this book, including the organizations to which the authors are affiliated.

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About RiOS Institute



RiOS Institute (Research and Innovation for Organizations and Societies) works to bring the benefits of new technologies to disadvantaged people. We apply design innovations and social science methods to create meaningful and sustained projects.

www.riosinstitute.org



About the UNDESA Global Alliance for ICT and Development

The Alliance responds to the need and demand for an inclusive global forum and platform for cross-sectoral policy dialogue on the use of ICT for enhancing the achievement of internationally agreed development goals, notably reduction of poverty.

www.un-gaid.org



About UC Berkeley's School of Information

UC BERKELEY ALUMNI NET

The UC Berkeley School of Information prepares leaders and pioneers solutions to the challenges of transforming information — ubiquitous, abundant, and evolving — into knowledge.

www.ischool.berkeley.edu

Welcome!

I am pleased to welcome you to the *iGUIDE*, a unique resource guide to ICTD initiatives in Silicon Valley and the San Francisco Bay Area.

The idea for this guide first arose at the "Silicon Valley Challenge Summit" in November 2006 and the subsequent "The UN meets Silicon Valley" meeting which Intel hosted in February 2007. Seeing the impressive number of local ICTD players at such meetings, we were looking for ways in which they could stay connected. The iGUIDE presents this opportunity.

As the Chairman of the UN-Global Alliance for ICT and Development, which is joining forces with the RiOS Institute and UC Berkeley's School of Information to produce this guide, I am especially pleased to see that it is coming to fruition.

This print directory will enable ICTD practitioners from all sectors to reference each other's work and on the basis of mutual knowledge establish collaborations that will leverage resources. Ultimately, the beneficiaries will be the people served by the various ICTD initiatives, in the service of the Millennium Development Goals.

Intel is glad to support this important initiative to strengthen the local ICTD community.

Cranz

Craig R. Barrett Chairman Intel Corporation

Dear users of the iGUIDE!

The *iGuide: Silicon Valley and San Francisco Bay* is both a blueprint and an aspiration.

A blueprint is an idea, unrealized, of something yet to be built. By taking a roll call of ICTD initiatives and practitioners here in Silicon Valley and the San Francisco Bay Area and by compiling who is doing what, where and how in one easily accessible database, the RiOS Institute, together with the UN-GAID and the School of Information at UC Berkeley has started a process that can now be emulated in other parts of the world.

We look forward to this first iGUIDE blueprint being utilized by our partners in India, Brazil, South Africa, Russia and other countries and regions where ICTD activities are growing. It is our intention to expand and scale this small beginning here in Silicon Valley internationally. Our aim is to help all of the marvelous organizations and individuals working to harness the benefits of ICTs for development. But most of all enjoy their broader ICT and Development community, locally and eventually globally.

The aspiration is for the iGUIDE to help make connections and become a catalyst for exchanges and collaborations. This is also the work we are pursuing at the RiOS Institute, together with the UN Global Alliance for ICT and Development. To build such partnerships across sectors;social, corporate, academic and foundations. This depends on individuals and groups taking the next step to reach out and talk to each other by sharing their time, ideas, challenges and best practices.

Innovation is always to be found in the accidental connection, conversation or daydream after encounters with unexpected chance. The iGUIDE is a resource that can help capitalize on such chances and realize innovations by providing important information in a simple, easily accessible manner.

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From its inception, the iGuide has been well supported by many companies, research groups, NGO's and of course our friends at the UN. A special thanks goes to the RiOS iGUIDE team and the faculty and students from University of California, at Berkeley; including the Haas School of Business, the School of Public Health, the Goldman School of Public Policy, the International and Area Studies Program and the School of Information who supported this project. We also thank all participating organizations for their support and encouragement. In particular, Intel, Microsoft, NComputing and Internet Speech provided important financial contributions that greatly helped to make this firstever local ICTD Resource Guide a reality.

Paul braund

Paul Braund Executive Director RiOS Institute Silicon Valley and Berkeley. January 2008

Foreword

This Guide is the realization of the potential of the technology community of Silicon Valley to give voice and hope to the poor. Silicon Valley has shaped the global information revolution that is rapidly gaining speed, but many challenges and opportunities to innovate remain.

The Global Alliance for ICT and Development wants to catalyze action and promote the notion of "Better Business for Development" in order to meet the global challenge of broad-based development that is at the heart of the Millennium Development Goals.

Developing pro-poor business models, speeding access to computers, connectivity and rich local content to improve entrepreneurship, education, healthcare and government services, as well as bringing the public and private sectors together to enhance the lives of future generations around the world are key objectives for our work.

Sarbuland Khan Executive Coordinator Global Alliance for ICT and Development United Nations New York, December 2007



Welcome to the first-ever guide to ICTD resources in Silicon Valley and the San Francisco Bay Area. We have worked hard to make this directory of organizations and initiatives that harness the power of ICTs for global development as comprehensive, accessible and user friendly as possible.

While we could not have assembled the information here without the help of all of you who provided us with feedback and encouragement, a special thanks goes to the iGUIDE team of the 'Social Entrepreneurship in ICTD' seminar taught by the RiOS Institute at the School of Information at UC Berkeley in 2007.

The 55 entries in this guide have been divided into four sectors: social organizations (23 entries), corporations and corporate foundations (15 entries), academy (9 entries) and foundations (8 entries). Each individual entry lists the most important information for each organization: URL, mission, areas of activity and location, as well as contact information. Each entry also is classified according to its type of activity: Funding (F), Practice (P), Research (R) and Training (T).

We now rely on you to keep the iGUIDE current and complete, so please email us your updates, comments and suggestions. More importantly, pass it on the colleagues whom we have missed in this first edition and who should be included in the next one.

We hope that the iGUIDE will become dog-eared rather than dustcovered in your offices and backpacks and are looking forward to your feedback.

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Anke Schwittay, Ph.D. Director of Research RiOS Institute anke.schwittay@riosinstitute.org

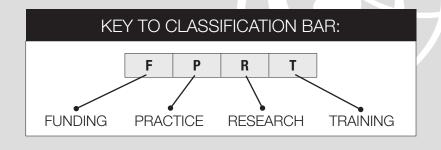
I. SOCIA

With 23 entries, including nonprofilorganizations of GOs and so ia enterprises, the social sector is 0. It rest in the IGU DE, a resting of the crucial role social organizations of all kinetoplay in the loc UCTD area.

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Some of the organizations listed here and 6 profit examples, but because of their social mission and smaller size, they have a mincluded in the social sector. Most of the organizations present here wellestablished groups with proven track records, but we have also included initiatives that are just getting off the ground, and we are always on the look-out for new projects.

Included here are institutions that are pursuing ICTD activities exclusively. Their work spans a wide variety of activities, from providing access to ICTs through low-cost devices or innovative connectivity solutions to human rights, microfinance and economic development initiatives.





http://drupal.airjaldi.com/

Sector

Social

Mission

Empowering communities through wireless networks.

Areas of Activities

- Access WiFi
- Training AirJaldi Network Academy

Geographic Reach

India

Contact Information

AirJaldi Hosted by Intel Research Berkeley 2150 Shattuck Avenue, Penthouse Berkeley, CA 94704 USA yahel@airjaldi.net



www.anudip.org

Sector Social

Mission

Anudip Foundation provides enhanced livelihood opportunities for marginalized people of India through rural training centers that develop skilled information technology professionals and entrepreneurs.

Areas of Activities

Economic Development — livelihood enhancement through job training

Geographic Reach

India

Contact Information

Dipak Basu Anudip Foundation 14510 Big Basin Way #256 Saratoga, CA 95070 USA info@anudip.org

The Benetech Initiative

Ρ

www.benetech.org



Mission

To create new technology solutions that serve humanity and empower people to improve their lives.

Areas of Activities

- Human Rights (Martus, HRDAG)
- Literacy (Bookshare.org, Route 66 Literacy)
- Environment (Miradi)

Geographic Reach

- Human Rights: Global, including Colombia, Myanmar, Liberia, Guatemala, Sudan
- + Literacy: Global, especially USA

Contact Information

The Benetech Initiative 480 S. California Ave., Suite 201 Palo Alto, CA 94306-1609 USA Tel: (650) 644-3400 Fax: (650) 475-1066 info@benetech.org

Equal Access International

Т

Ρ

www.equalaccess.org



Social

Mission

Equal Access International creates positive social change for millions of underserved people in the developing world by providing critically needed information and education through: locally produced and targeted content; the use of appropriate and cost-effective technology; and, effective partnerships and community engagement.

Areas of Activities

- Health
- Education
- Access (multi-media centers, satellite, solar, and FM radio)

Geographic Reach

• Asia: Nepal, Cambodia, Afghanistan, Laos and India.

Contact Information

Julia Westhoff 38 Keyes Avenue, #3 Building 38, The Presidio San Francisco, CA USA Tel: (415) 561-4884 Fax: (415) 561-4885 jwesthoff@equalaccess.org

The Fonly Institute

Ρ

www.fonlyinstitute.com



Mission

We develop groundbreaking products that place computer power in the hands of ordinary people.

Areas of Activities

Access — remote village IT project

Geographic Reach

Laos

Contact Information

Fonly Institute 2460 Park Blvd., Suite 1 Palo Alto, CA 94306 USA Tel: (650) 322-8680 Fax: (650) 618-2003 info@fonlyinstitute.com

Fritz Institute

Ρ

www.fritzinstitute.org



Social

Mission

Fritz Institute is a non-profit organization that works in partnership with governments, non-profit organizations and corporations around the world to innovate solutions and facilitate the adoption of best practices for rapid and effective disaster response and recovery.

Areas of Activities

• Disaster Response and Recovery

Geographic Reach

• Asia, Africa

Contact Information

Richard Eisner Fritz Institute 50 Fremont Street, #1150 San Francisco, CA 94105 USA Tel: (415) 538-8300 Fax: (415) 538-1406 rich.eisner@fritzinstitute.org



www.green-wifi.org



Mission

Green WiFi is committed to providing solar powered access to global information and educational resources for developing regions and K-12 school children striving for knowledge in a digitally divided world.

Areas of Activities

• Access (solar-powered, standardized WiFi access without any systems integration or power requirements)

Geographic Reach

• Rwanda

Contact Information

Bruce Baikie bruce@green-wifi.org

International Commission on Workforce Development

Т

www.icwfd.org



Mission

The ICWFD is committed to bridging the digital divide in marginalized and disadvantaged sectors of society worldwide by providing training in vital job skills to reduce poverty, enhance employability, empower youth to become productive citizens, enable entrepreneurship, stimulate broad-based economic development, and accelerate social transformation.

Areas of Activities

- Education: adult education
- Economic development: Job skills training, Information technology and professional development skills

Geographic Reach

Global

Contact Information

Brad Kane, CEO 4136 Creekpoint Ct. Danville, CA 94506 USA Tel: (415) 839-6257 Fax: (888) 866-6791 bradford.kane@icwfd.org

InternetSpeech

www.internetspeech.com



Mission

Provide Internet to Everyone using any phone and Bridge the Digital and Language Divides.

Areas of Activities

Access – internet via telephone

Geographic Reach

• USA, Canada, Japan, China, India and other countries

Contact Information

InternetSpeech 5942 Foligno Way San Jose, CA 95138 USA Tel: (877) 312-4638 Fax: (408) 274-8151 corporate@internetspeech.com



www.inveneo.org



Social

Mission

Inveneo creates highly sustainable and affordable ICT infrastructure technologies designed specifically for organizations that provide vital services — education, healthcare, economic development — in remote and rural areas in the developing world.

Areas of Activities

- Production of affordable and sustainable technologies (hardware and software) for governments, NGOs, private enterprises that provide rural communities with vital services
- Installation and support through recruitment and training of local "Inveneo Certified ICT Partners" (ICIPs).

Geographic Reach

 Global, with special focus on Africa (Burkina Faso, Cameroon, Guinea Bissau, Ghana, Kenya, Mali, Rwanda, South Africa, Uganda and others in Africa coming soon)

Contact Information

Inveneo 972 Mission Street, Fifth Floor San Francisco, CA 94102 USA Tel: (415) 901-1969 x1250 Fax: (415) 449-6073 info@inveneo.org



www.iworldservices.com



Mission

iWorldServices plans, develops and deploys new telecommunications and Internet services and tools to small businesses and entrepreneurs in developing countries.

Areas of Activities

- Communication (voip reseller program)
- Web Marketing support (for voip resellers)

Geographic Reach

• Global: regional programs in Africa, Middle East, SouthWest Asia, Caribbean, Central America, South America and Europe

Contact Information

iWorldServices Parker Plaza 2560 Ninth Street, Suite 315B Berkeley, CA 94710 USA Tel: (510) 495-6110 info@iworldservices.com

Jhai Foundation

Ρ

www.jhai.org



Social

Mission

Through the reconciliation process of development, we are implementing sustainable computer-aided efforts in the areas of health, education, and increased livelihood in rural villages.

Areas of Activities

• Access — Internet Learning Centers, Jhai PC and Communication System

Geographic Reach

Laos, Vietnam, India, Ghana, Philippines

Contact Information

Jhai Foundation 350 Townsend St., Suite 309 San Francisco, CA 94107 USA Voice/Fax: (415) 344-0360 lee@jhai.org



www.kiva.org



Mission

Kiva lets you lend as little as \$25 to a specific entrepreneur in the developing world — empowering them to lift themselves out of poverty.

Areas of Activities

Microfinance: peer-to-peer lending

Geographic Reach

Global

Contact Information

Kiva.org 3180 18th Street, #201 San Francisco, CA 94110 USA Tel: (415) 358-7516 info@kiva.org

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www.kiwanja.net



Social

Mission

Since 2003, kiwanja.net has been helping local, national and international non-profit organisations make better use of information and communications technology — particularly mobile phones — in their work. kiwanja.net is the organisation behind FrontlineSMS, which was used to monitor the 2007 Nigerian Presidential elections.

Areas of Activities

- Communication FrontlineSMS-text messaging hub for global non-profit community
- Human rights
- Citizen media and empowerment
- Economic development
- Activism

Geographic Reach

• Global, with an emphasis on Africa

Contact Information

ken.banks@kiwanja.net

17

P R MAPLight.org

www.maplight.org



Mission

MAPLight.org brings together campaign contributions and how legislators vote, providing an unprecedented window into the connections between money and politics.

Areas of Activities

e-government

Geographic Reach

United States

Contact Information

Maplight.org 1474 University Avenue, Suite 105 Berkeley, CA 94702 USA info@maplight.org



www.meraki.com



Social

Mission

Meraki's mission is to bring affordable Internet access to the next billion people. Their approach to wireless broadband technology is changing the economics of Internet access. Meraki works with individuals and carriers to build mesh networks and connect people all over the world

Areas of Activities

• Connectivity (wireless mesh network)

Geographic Reach

• Over 75 countries and growing, from neighborhoods in western urban centers to villages in India

Contact Information

Meraki Networks, Inc. 313 West Evelyn Ave. Mountain View, CA 94041 USA Tel: (650) 810-8500 sales@meraki.net



www.mobilemetrix.org



Mission

Mobile Metrix brings visibility to undocumented people by training and employing youth from their own communities (MobileAgents[™]) to interview door-to-door and gather demographic data using stateof-the-art, handheld computers.

Areas of Activities

- + Employment creation for Mobile Agents
- Community Development

Geographic Reach

• Brazil

Contact Information

Mobile Metrix Stanford University Wallenberg Hall 450 Serra Mall, Building 160 Stanford, CA 94305-2055 USA Tel: (650) 924-0140 info@mobilemetrix.org



www.oneroof.com



Social

Mission

OneRoof is an international network of branded, franchised businesses that deliver essential services — information and communications, education, financial services and more — to rural citizens of developing countries — initially in India and Mexico.

Areas of Activities

- Franchise stores with delivery platform providing access to essential services
- + Training and ongoing business support for store entrepreneurs

Geographic Reach

India and Mexico

Contact Information

OneRoof, Inc. One Maritime Plaza, #1100 San Francisco, CA 94111 USA Tel: (415) 391-0556 information@oneroof.com 21



www.planetread.org



Mission

PlanetRead is dedicated to reading and literacy development around the world by innovating and implementing simple, scalable, and cost-effective solutions, especially using mass media and information technologies.

Areas of Activities

 Literacy (same-language subtitling to films, songs and TV programs; animated books for children in multilingual formats; research)

Geographic Reach

India

Contact Information

PlanetRead 26 Manor Drive Piedmont, CA 94611 USA Tel: (510) 435-3175 Fax: (413) 638-6399 info@planetread.org

RiOS Institute

R

Ρ

www.riosinstitute.org



Social

Mission

RiOS Institute works to bring the benefits of new technologies to underserved people. We apply social science and design tools of create more meaningful and sustained ICTD projects.

Areas of Activities

- Research
- Convening bring together ICTD leaders and practitioners from different sectors
- + Education technology in the classroom and community

Geographic Reach

• Global, with focus on India, USA and Latin America

Contact Information

RiOS Institute PO Box 2342 Los Gatos, CA 95031 USA Tel: (415) 939-4929 paul.braund@riosinstitute.org 23

R

Sevak Solutions

Ρ

www.sevaksolutions.org



Mission

Sevak Solutions was established to support economic development in emerging countries. The company addresses the role that information technology can play in extending the reach of financial services for the world's urban and rural poor.

Areas of Activities

- Consulting services: a range of consulting services to corporations, development agencies, and investors who are looking to expand the reach of financial services to the poor in a sustainable way.
- Technology partnerships: with early stage companies that are providing critical services to underserved populations and provides business development and other advisory services.

Geographic Reach

• Global, special emphasis on Africa and Asia

Contact Information

Janine Firpo, President 2 Ross Circle Oakland, CA 94618 USA jfirpo@sevaksolutions.org

Smart Trac Corp

Ρ

www.SmartTracCorp.com



Social

Mission

Smart Trac is a forward marketing, development and licensing company providing banking, financial, customer loyalty, and electronic payment solutions to underserved domestic markets and global emerging economies.

Areas of Activities

- Banking the Unbanked
- Credit, Debit, and Prepaid Cards
- Anytime Anywhere Financial Transaction Processing
- Philanthropy on a Card
- Fundraising by Design

Geographic Reach

Global

Contact Information

Smart Trac Corp 4271 North First Street, #62 San Jose, CA 95134 USA Tel: (408) 225-8074 or (408) 432-0300 JHipsley@SmartTracCorp.com



www.techsoup.org



Mission

TechSoup is one of the most comprehensive technology resource providers in the world. Its international, national, and local programs include the operation of its nonprofit technology Web site TechSoup and its distribution service for technology product donations, TechSoup Stock (www.techsoup.org/stock).

Areas of Activities

• Access: distributes donated technology resources and products to nonprofits.

Geographic Reach

- TechSoup Global: United Kingdom, Spain, Belgium, Poland, South Africa, Australia, Ireland, Hungary, India, Spain, Chile and Hong Kong
- TechSoup Stock: USA and Canada

Contact Information

TechSoup 435 Brannan Street, #100 San Francisco, CA 94107 USA Tel: (415) 633-9300 Fax: (415) 512-9629 info@techsoup.org

II. CORPORATE ON. CORPORATE TOUAD

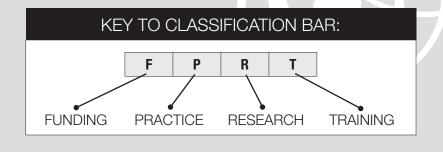
The 15 entries in this section comprise 7 erge and mediamented corporations in the high-tech industry, 6 counter four buots and 2 smaller corporations. Together, they intrins and services that are mainly aimed at emoging economic as well as disadvantaged groups within the USA.

NF

ion

Vital Wave Consulting, one of the corporations included in this describes the role of the private sector in development as such:

The private sector has a direct and positive impact on the developing world through the expansion of local business ecosystems, the commercialization of new products and services designed specifically for these markets, and business models that increase the affordability of productivity tools. Because these efforts are profitable, they are more sustainable than philanthropic activities. Certainly, there is a place for philanthropy and CSR in addressing the challenges in the developing world. But a sustainable approach to addressing global poverty increases the longevity and size of resources committed to such investments. And corporations that identify credible methods for measuring and promoting the social and economic impact of their business efforts to the development community will experience greater business value through increased brand equity, visibility and an enhanced ability to influence local policies.



Accenture Foundations

F

http://www.accenture.com/Global/About_Accenture/ Company_Overview/Corporate_Citizenship/default.htm

Sector

Corporate Foundation

Mission

Accenture supports projects that have measurable outcomes, often across multiple countries, with the accent on long-term sustainability. Mostly, grants are targeted toward improving the livelihoods of people in developing countries and, where possible, are complemented by the skills and commitment of Accenture people.

Areas of Activities

- Education and IT training
- + Humanitarian Aid delivery
- Creating job opportunities and Entrepreneurship

Geographic Reach

- Brazil (Committee for the Democratization of Information)
- Africa (One World, Enablis)
- Cambodia (Enfants de Mekong)

Contact Information

560 Mission Street, Suite 1200 San Francisco, CA 94105 USA Tel: (415) 537-5000 Fax: (415) 537-5042 Corporatecitizenship@accenture.com F

Adobe Systems Incorporated

http://www.adobe.com/aboutadobe/philanthropy/



Corporate

Mission

Adobe Youth Voices is Adobe's global signature philanthropy program designed to provide youth in underserved communities with the critical skills they need to become active and engaged members of their communities and the world at large.

Areas of ICTD Funding

Communication — multimedia youth expressions

Geographic Reach

• USA, India, UK

Contact Information

Adobe Systems Incorporated 345 Park Avenue San Jose, CA 95110-2704 USA Tel: (408) 536-6000 Fax: (408) 537-6000 youthvoices@adobe.com

Agilent Technologies Foundation

http://www.agilent.com/contributions/foundation.shtml

Sector

Corporate Foundation

Mission

The Agilent Technologies Foundation supports initiatives that will have a lasting effect in the field of science education around the world. It also funds university research at the frontiers of measurement in electronics, chemical and bio sciences. The Foundation makes preselected, Foundation-initiated grants in countries where Agilent is located.

Areas of Activities

• Education — Strengthen science education

F

• Inclusion — Increase number of women and underrepresented populations in science

Geographic Reach

- + Global, tied to places of Agilent's operations
- Decisions made on regional basis (United States, Europe, Asia-Pacific)

Contact Information

Agilent Technologies Foundation, MS 1B-07 5301 Stevens Creek Blvd Santa Clara, CA 95051 USA



www.50x15.com



Corporate

Mission

The 50x15 mission is to enable affordable, accessible Internet connectivity and computing capabilities for 50 percent of the world's population by the year 2015 and to foster long-term economic progress within high-growth markets.

Areas of Activities

- Education Founding member of One Laptop per Child Alliance, provide technologies and training to schools
- New technologies work with partners on new hardware and software
- Appropriate solutions learning labs

Geographic Reach

• Global, with focus on South Africa, China, Brazil, Russia, India and USA

Contact Information

50 x 15 5204 East Ben White Blvd Austin, TX 78741 USA Tel: (512) 602-1000 dan.shine@amd.com



Cisco Systems

www.cisco.com/go/CSR



Corporate

Mission

Cisco's social investment strategy focuses on empowering individuals and transforming communities through networking. By leveraging our human, technical, financial and business resources, Cisco strives to make a real difference in our targeted areas of educational transformation, socioeconomic development and environmental stewardship.

Areas of Activities

- Team with human services nonprofits and NGOs to improve access to basic needs, education and economic opportunities
- Socioeconomic development programs
 - Promote long-term growth by providing access to improved learning opportunities and encouraging economic participation
 - Cisco Networking Academy, 21st Century Schools, Global Education, New Partnership for Africa's Development

Geographic Reach

+ Global, work with global, national and regional partners

Contact Information Catherine Stewart castewar@cisco.com



www.google.org

Sector

Corporate Foundation

Mission

Google.org, the philanthropic arm of Google, uses the power of information and technology to help people improve their lives. We develop and invest in tools and partnerships that can help bring shared knowledge to bear on the world's most pressing challenges in the areas of climate change, economic development and global health.

Areas of ICTD Funding

- Literacy Planetread
- E-government Inform and Empower Initiative, focus on provision of public services, esp. water, education and health
- Health Predict and Prevent Program HealthMap
- Economic Development TEDGlobal–IT use for small entrepreneurs
- Microfinance Grameen Bank mobile applications

Geographic Reach

• Global, with special focus on India, Asia and Africa

Contact Information

Google Foundation 1600 Amphitheatre Parkway Mountain View, CA 94043 USA

Т

Hewlett-Packard Company

www.hp.com/globalcitizenship



Corporate

Mission

HP is supporting the empowerment of communities for a sustainable future. Through global investments of HP technology, expertise and resources that advance economic development, educational opportunity and environmental sustainability, we seek to transform lives for generations to come.

Areas of Activities

- Education Technology for Teaching Grants
 - + increase access to technology in classrooms at all level
 - help teachers use technology better

F

- foster math, science and engineering education and high-tech career paths
- Economic Development Microenterprise Development Program
 - provide technology and practical training for youth entrepreneurs and microenterprises and nonprofits

Geographic Reach

+ Global, with decisions made on regional basis

Contact Information philanthropy.ed@hp.com



http://www.intel.com/intel/worldahead/



Corporate

Mission

The World Ahead Program is connecting the next billion people to uncompromised technology around the world. By developing sustaining access to useful technology, Intel is helping to bridge the digital divide and create a better world.

Areas of Activities

World Ahead — Flagship Initiative

- Accessibility government-assisted PC purchase programs, Intel-powered classmate PC
- Connectivity WiMAX and Wi-Fi broadband deployments in remote areas
- Education teacher training, science advancement, Intel-powered classmate PC
- Content work with developers to create localized content and services

Geographic Reach

Global

Contact Information

Dave Stangis Director, Corporate Social Responsibility Tel: (480) 552-2135 dave.stangis@intel.com

Microsoft Corporation

Microsoft.com/UnlimitedPotential



Corporate

Mission

Unlimited Potential is about helping individuals and communities around the globe achieve their goals and dreams through relevant, accessible, and affordable technologies. Through innovative solutions and local partnerships that are transforming education, fostering local innovation, and enabling jobs and opportunities, our mission is to create a continuous cycle of sustained social and economic growth for everyone.

Areas of Activities

- Transforming Education
- Fostering Local Innovation
- Enabling Jobs and Opportunities
- Silicon Valley supports local organizations through grants, sponsors local technology related events

Geographic Reach

Global

Contact Information

Debby Fry Wilson Senior Director, Unlimited Potential Group Tel: (425) 705-2818

Lisa Marie Carlson Community Affairs Manager, SVC Tel: (650)693-1663

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NComputing

Ρ

www.ncomputing.com



Corporate

Mission

NComputing enables organizations to harness the untapped power of existing PCs so that everyone can affordably access computing. NComputing has deployed over 500,000 seats around the world in both developed and developing countries. The major focus is on the education sector.

Areas of Activities

• Computing Access for About \$70

Geographic Reach

• Worldwide — Products Available in 70 countries

Contact Information

Martin Booth Director of Business Development NComputing Inc. 1 Lagoon Drive, Suite 110 Redwood City, CA 94065 USA Tel: (office) (650) 517-5807 (mobile) (408) 391-1943

Oracle Education Foundation

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http://www.oraclefoundation.org/

Sector

Corporate Foundation

Mission

We inspire students globally to think, connect, create and share — using technology to help them dissolve boundaries, fulfill their potential, and create a better society. As part of this mission, we provide programs that connect students globally and engage them in project learning supported by technology. These programs enable teachers to easily integrate project learning into curriculum, and students to develop critical skills for life and work in the 21st century.

Areas of Activities

- ThinkQuest: annual international student competition to create educational websites (ThinkQuest.org)
- Think.com: online collaborative project environment for schools (100% free and with no advertising)
- ThinkQuest Library: repository of 6,500 educational websites created "by kids, for kids"

Geographic Reach

Global

Contact Information

Colleen Cassity 500 Oracle Parkway 5OP-8 Redwood Shores, CA 94065 USA Tel: (866) 600-4357 Foundation_ww@oracle.com F

Salesforce.com Foundation

www.salesforcefoundation.org

Sector

Corporate Foundation

Mission

Use salesforce.com's people, technology and relationships to improve our communities, inspire youth to be more successful, support the world during times of extreme need, and promote compassionate capitalism.

Areas of Activities

Youth Development through technology use

Geographic Reach

- International
- Works from offices in San Francisco, CA and New York, NY, USA, London, U.K., Dublin, Ireland, and Tokyo, Japan.

Contact Information

The Landmark@One Market Suite 300 San Francisco, CA 94105 USA Tel: (415) 901-7000 foundation@salesforce.com

Т

Sun Microsystems

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http://www.sun.com/aboutsun/foundation/index.jsp



Corporate

Mission

Sun's Global Citizenship program creates programs that eliminate the digital divide in the communities where we operate. We do so by using our endowment to create an inflection point, tapping the breadth of Sun's portfolio and also mobilizing the volunteer talents of our workforce.

Areas of Activities

- Education Sunshine Education Fund access to IT for schools (hardware and software) and computer training
- Project Open Door acquaint students with technology issues
- Infrastructure: Architecture for Humanity, event support (Bono's Life 8 concerts, UN Summits)

Geographic Reach

• Global, with focus on USA, Latin America, Asia and Africa

Contact Information

Worldwide Headquarters 4150 Network Circle Santa Clara, CA 95054 USA Tel: (650) 960-1300 csr@sun.com F

Symantec Foundation

http://www.symantec.com/about/profile/responsibility/index.jsp

Sector

Corporate Foundation

Mission

Symantec Foundation grants are focused on strengthening the education system, with a particular interest in those programs that incorporate technology in teaching and that work to engage minorities and women in the technological sciences.

Areas of ICTD Funding

Education

Geographic Reach

• Within 50 miles of Symantec offices

Contact Information

Symantec Foundation 20330 Stevens Creek Blvd. Cupertino, CA 95014 USA Community_relations@symantec.com

R

Vital Wave Consulting

www.vitalwaveconsulting.com



Corporate

Mission

Vital Wave Consulting enables accelerated revenue growth in emerging markets through strategy consulting, market research and scenario forecasting.

Areas of Activities

- Strategic consulting for the new millennium
- Market research, scenario forecasting, and strategic consulting focusing exclusively on ICT in emerging markets

Geographic Reach

Global

Contact Information

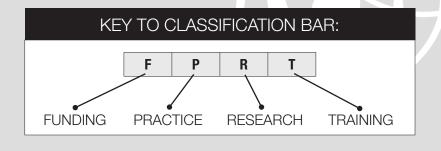
Vital Wave Consulting 555 Bryant St. #226 Palo Alto, CA 94301-1704 USA Tel: (650) 321-3313 Fax: (650) 644-0110 info@vitalwaveconsulting.com

III. ACADEMIA

The academic sector is an important participy it in the ICTL area by providing both research — theoretical and $ap_1 = 1$ — as well as raining and funding to ICTD innovators. In the Bay and the way, with 5 initiatives of the participation in this place at this university.

To single out two programs, the Technology and Infra exture for Emerging Regions (TIER) program is designing appropriate technologies for developing countries, while the School of Information is working to make ICTD one of its focus areas with a certificate program and designated courses.

At Stanford University, individual students in a number of departments are working on innovative technologies. Both Stanford's Digital Fellow program, which is commencing a new round of fundraising, as well as the Global Social Benefit Incubator (GSBI) at Santa Clara University are providing a learning and networking environment for ICTD entrepreneurs from all parts of the world.





Blum Center for Developing Economies UC Berkeley

http://blumcenter.berkeley.edu/

Sector

Academia

Mission

Increase the well-being of poor people in developing countries by designing, adapting and disseminating scalable and sustainable technologies and systems and by educating and inspiring a new generation of global citizens.

Areas of Activities

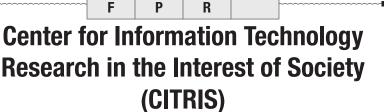
• Health — Wireless Technologies to improve rural health services

Geographic Reach

• Uganda

Contact Information

Blum Center for Developing Economies The University of California, Berkeley F402 Haas School of Business, #1930 Berkeley, CA 94720-1930 USA Tel: (510) 643-5316 Fax: (510) 642-2826 Email: blumcenter@berkeley.edu



UC Berkeley, Davis, Merced and Santa Cruz

http://www.citris-uc.org/

Sector

Academia

Mission

CITRIS is a four-campus State of California Institute of Science and Innovation that applies fundamental advances in science and technology to societal scale problems. Research initiatives include Energy, Intelligent Infrastructures, Services, Healthcare, Technology and Infrastructure for Emerging Regions, and Arts and the Humanities.

Areas of Activities

- Healthcare
- Infrastructure
- Emerging regions
- Services

Geographic Reach

- Primary: State of California
- + Secondary: Global

Contact Information

CITRIS 281 Hearst Memorial Mining Building #1764 University of California, Berkeley Berkeley, CA 94720-1764 USA



Intel Research Berkeley UC Berkeley

http://www.intel-research.net/berkeley/index.shtml

Sector

Academia

Mission

Design a novel networking infrastructure that will enable computing and communications to reach remote regions of the developing world.

Areas of Activities

- Network Delay Tolerant Networking
- Connectivity Rural Connectivity Platform

Geographic Reach

India

Contact Information

Intel Research Berkeley 2150 Shattuck Avenue, Penthouse Suite Berkeley, CA 94704 USA Tel: (510) 495-3056 Fax: (510) 495-3049 Amrita.lokre@intel.com



School of Information UC Berkeley

www.berkeley.ischool.edu

Sector

Academia

Mission

Educate information professionals and scholars to work in public, private, or non-profit sectors.

Areas of Activities

- Health
- Education
- eGovernment
- IT infrastructure or service provider
- Access

Geographic Reach

• Global, with focus on India and Africa

Contact Information

School of Information UC Berkeley 102 South Hall Berkeley, CA 94720 USA Tel: (510) 642-1464 Fax: (510) 642-5814 info@ischool.berkeley.edu

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Technology and Infrastructure for Emerging Regions (TIER) UC Berkeley

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http://tier.cs.berkeley.edu/wiki/Home

Sector

Academia

Mission

The aim of the TIER project is to address the challenges in bringing the Information Technology revolution to the masses of the developing regions of the world.

Areas of Activities

- Education Mobile and Immersive Learning for Literacy in Emerging Economies
- Healthcare telemedicine, mobile phones, remote medical consultation
- Access wireless, power, speech recognition

Geographic Reach

• India, Ghana, Cambodia, Rwanda, Philippines, Guinea-Bissau

Contact Information

TIER Hosted by Intel Research Berkeley 2150 Shattuck Avenue, Penthouse Suite Berkeley, CA 94704 USA Tel: (510) 495-3056 Fax: (510) 495-3049 F

R Т **Department of Computer Science Stanford University**

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http://www.stanford.edu/~neilp/

Sector

Academia

Mission

Neil Patel in the Department of Computer Science works on designing and deploying appropriate technology for developing regions.

Areas of Activities

Access

Geographic Reach

India

Contact Information

Neil Patel **Stanford University** Gates 382 353 Serra Mall Stanford, CA 94305-9025 USA neilp@cs.stanford.edu



Stanford University

www.rdvp.org

Sector

Academia

Mission

The Digital Vision (DV) Program at Stanford University provides social entrepreneurs with a creative environment and platform to design and implement innovative and scalable technology-based solutions for untapped markets around the world. DV entrepreneurs spend nine months in residence at Stanford to developing IT-based solutions in the areas of health, education, and financial services for emerging markets.

Areas of Activities

• Training of ICTD entrepreneurs

Geographic Reach

Global

Contact Information

Digital Vision Program Cordura Hall 210 Panama Street Stanford, CA 94305-4115 USA Tel: (650) 724-4069, Fax: (650) 724-4076 digitalvision@csli.stanford.edu



Learning, Design and Technology Program

School of Education, Stanford University

http://www.stanford.edu/dept/SUSE/cgi-bin/ldt/index.html

Sector

Academia

Mission

The Learning, Design & Technology Program's mission is to prepare professionals to design and evaluate educationally informed and empirically grounded learning environments, products, and programs that effectively apply emergent technologies in variety of settings.

Areas of Activities

- Education OLPC
- Health Interactive Teaching AIDS

Geographic Reach

India, South Korea

Contact Information

School of Education Stanford University 485 Lasuen Mall Stanford, CA 94305-3096 USA Tel: (650) 723-2109 Fax: (650) 725-7412 info@suse.stanford.edu

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Global Social Benefit Incubator Santa Clara University

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http://www.scu.edu/sts/programsandpartnerships/ gsbincubator.cfm

Sector

Academia

Mission

The Global Social Benefit Incubator (GSBI) provides an intensive two-week residential program at Santa Clara University that enables successful technology innovators to scale their endeavors and achieve sustainability.

Areas of Activities

• Training of, among others, ICTD entrepreneurs

Geographic Reach

Global

Contact Information

GSBI Center for Science, Technology and Society 425 El Camino Real Santa Clara, CA 95050 USA Tel: (408) 551-6027 sdale@scu.edu

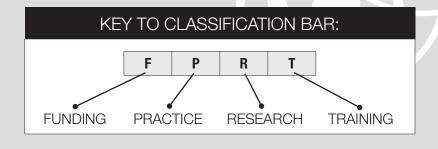
IV. FOUNDATIC

The 8 foundations listed in this section or order a ainly f nancial resources to ICTD practitioners around the world. When all of them are located in Silicon Valley and most of them have been and an inghech entrepreneurs, only one — the Global Causer Foundation — do otes itself explicitly and exclusively to funding international recording projects.

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All others have been classified as partial funders, since they are so parting ICTD alongside other projects, to varying extents and in keeping with their respective missions. The initiatives supported by these foundations range from education to e-government to human rights and access to ICTs in all parts of the world.

Please also note that most of the foundations listed here do not accept unsolicited proposals.



The American India Foundation

www.aifoundation.org

Sector

Foundation (partial)

Mission

The American India Foundation (AIF) is a leading international development organization charged with the mission of accelerating social and economic change in India. Its Digital Equalizer Program aims to advance the use of technology to engage, educate, enrich and empower India's under-served children.

Areas of ICTD Funding

• Education — Digital Equalizer Program

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Geographic Reach

India

Contact Information

American India Foundation 4800 Great America Parkway, Suite 400 Santa Clara, CA 95054 USA Tel: (408) 916-1976 Fax: (408) 982-078 luz.pacheco@aif.org

The Asia Foundation

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www.asiafoundation.org

Sector

Foundation (partial)

Mission

Through targeted and relevant applications of ICT, which are designed and implemented in response to local needs, the ICT Program advances the Foundation's mission of building more effective and responsive governance to enable accelerated, sustainable economic and social transformation.

Areas of Activities

- E-governance
- E-civil society

Geographic Reach

Asia

Contact Information

San Ng ICT for Governance, Law and Civil Society The Asia Foundation 465 California Street, 9th Floor San Francisco, CA 94104 USA Tel: (415) 982-4640 Fax: (415) 392-8863 sng@asiafound.org

Community Technology Foundation

F

www.zerodivide.org

Sector

Foundation

Mission

CTF initiatives use information and communications technology to create, capture, and distribute content which influences public debate and the allocation of resources for underserved communities in California.

Areas of ICTD Funding

- Social media/networking: Digital Storytelling Institute
- E-Democracy
- Wireless access
- Mobile applications

Geographic Reach

California

Contact Information

Community Technology Foundation 425 Bush Street, Suite 300 San Francisco, CA 94108 USA Tel: (415) 773-0388 Fax: (415) 773-0380 info@zerodivide.org

56

Flora Family Foundation

F

www.florafamily.org

Sector

Foundation (partial)

Mission

The Flora Family Foundation supports public benefit organizations working throughout the world in education, health, arts and culture, the environment, global security, civic engagement, and the advancement of women. The Flora Family Foundation makes grants by invitation only and does not accept unsolicited proposals.

Areas of ICTD Funding

- Education delivery of educational materials through innovative technology platforms (Mindset Network South Africa, Media in Education Trust South Africa)
- Access community technology centers (Lincos Costa Rica)
- Communication radio programs-Equal Access (Asia)
- Literacy and Human Rights Benetech
- Support for a number of other programs in the ICTD area

Geographic Reach

Global

Contact Information

Flora Family Foundation 2121 Sand Hill Road, Suite 123 Menlo Park, CA 94025 USA Tel: (650) 233-1335 Fax: (650) 233-1340 info@florafamily.org

Global Catalyst Foundation

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http://www.global-catalyst.org/



Foundation

Mission

The mission of the Global Catalyst Foundation is to improve peoples' lives through the effective application of information technologies. The Foundation initiates and supports innovative projects worldwide to improve education, alleviate poverty, promote social tolerance and celebrate diversity.

Areas of Activities

- Access technology and internet connections
- Education teacher training, computer literacy for students
- Connectivity and technology resources for NGOs

Geographic Reach

Global

Contact Information

Global Catalyst Foundation 255 Shoreline Drive, Suite 520 Redwood City, CA 94065 USA Tel: (650) 486-2430 Fax: (650) 592-3126 info@global-catalyst.org

William and Flora Hewlett Foundation

www.hewlett.org

Sector Foundation (partial)

Mission

The William and Flora Hewlett Foundation has been making grants since 1966 to solve social and environmental problems at home and around the world.

The Open Educational Resources Initiative seeks to use information technology to help equalize access to knowledge and educational opportunities across the world. The initiative targets educators, students and self-learners worldwide.

Areas of Activities

• Education — Open Education Resources — Creative Commons, Internet Archive, African Virtual University and USA universities

Geographic Reach

• USA, Africa

Contact Information

The William and Flora Hewlett Foundation 2121 Sand Hill Road Menlo Park, CA 94025 USA Tel: (650) 234-4500 Fax: (650) 234-4501

Omidyar Network

www.omidyar.net

Sector

Foundation (partial)

Mission

Omidyar Network invests in businesses and non-profit organizations to create opportunities for individuals to improve the quality of their lives.

Areas of ICTD Funding

- Philanthropic Markets DonorsChoose.org, GlobalGiving, KaBoom!
- Open Innovation InnoCentive, Krugle

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- Access to Finance Grameen Foundation, Unitus, MicroVest
- Participatory Media Common Sense Media, Meetup, United Villages

Geographic Reach

Global

Contact Information

Omidyar Network 1991 Broadway, Suite 200 Redwood City, CA 94063-1958 USA info@omidyar.net

Skoll Foundation

F

www.skollfoundation.org

Sector

Foundation (partial)

Mission

The Skoll Foundation's mission is to advance systemic change to benefit communities around the world by investing in, connecting and celebrating social entrepreneurs. Social entrepreneurs are proven leaders whose approaches and solutions to social problems are helping to better the lives and circumstances of countless underserved or disadvantaged individuals.

Areas of ICTD Funding

- Access Benetech
- Communication Search for Common Ground
- Human Rights Witness

Geographic Reach

Global

Contact Information

Skoll Foundation 250 University Avenue, Suite 200 Palo Alto, CA 94301 USA Tel: (650) 331-1031 fax: (650) 331-1033 info@skollfoundation.org

INDEXES

Organizations by Category

Some organizations are listed in ser

Funding (F)

Accenture Foundations, Adobe, Accent Technologies Foundation, AMD, Amercian India Foundation, Foundation, Blum Center-UC Berkeley, Cisco, CITPU-UC Berkeley, Community Technology Foundation, Flox Family Foundation, Global Catalyst Foundation, Google.org, Hewlett Foundation, HP, Intel, Intel Research-UC Berkeley, Kiva.org, Microsoft, Omidyar Network, Oracle Education Foundation, Salesforce.com Foundation, Skoll Foundation, Sun, Symantec, TIER-UC Berkeley

Practice (P)

AirJaldi, AMD, Anudip, Benetech, Blum Center-UC Berkeley, Cisco, CITRIS-UC Berkeley, Equal Access, Fonly Institute, Fritz Institute, Green WiFi, Intel, Intel Research-UC Berkeley, InternetSpeech, Inveneo, iWorldServices, kiva.org, kiwanja.net, MAPLight, Meraki, Microsoft, Mobile Metrix, Ncomputing, OneRoof, PlanetRead, RiOS Institute, School of Information-UC Berkeley, Sevak Solutions, Smart Trac, Sun, TechSoup, TIER–UC Berkeley

Research (R)

CITRIS-UC Berkeley, Intel Research-UC Berkeley, MAPLight, Microsoft, RiOS Institute, School of Information-UC Berkeley, Sevak Solutions, TIER-UC Berkeley, Vital Wave Consulting,

Training (T)

(includes training ICTD practitioners in the USA and in developing countries)

AirJaldi, AMD, Anudip, Blum Center-UC Berkeley, Cisco, Equal Access, HP, Intel, Intel Research-UC Berkeley, Inveneo, ICWFD, Microsoft, Mobile Metrix, OneRoof, School of Information-UC Berkeley, Sun, TIER-UC Berkeley

Organizations by Activity

Most organizations are listed in several categories.

Access (including low-cost devices, connectivity, power) AirJaldi, AMD, Benetech, CITRIS, Community Technology Foundation, Equal Access, Flora Foundation, Fonly Institute, Global Catalyst Foundation, Green WiFi, Intel, Intel Research Berkeley, InternetSpeech, Inveneo, ischool Berkeley, Jhai, Meraki, Ncomputing, OneRoof, RiOS, TechSoup, TIER, Stanford Computer Science, Skoll, Sun, Vital Wave

Banking (including microfinance) Kiva, Sevak, Smart Trac, Google.org, Omidyar

Communication

Adobe, Community Technology Foundation, Equal Access, Flora Foundation, Google.org, iWorld Services, kiwanja.net, Omidyar, Skoll

e-Democracy (including e-government, civil society, citizen empowerment)

Asia Foundation, Community Technology Foundation, Google.org, kiwanja.net, ischool Berkeley, MAPLight,

Education (including literacy, IT for schools, teacher training) Accenture, Agilent, AMD, AIF, Benetech, Cisco, Digital

Vision, Equal Access, Flora Foundation, GSBI, Hewlett

Foundation, HP, Intel, Inveneo, ischool Berkeley, Microsoft, Oracle, PlanetRead, RiOS, Salesforce.com, School of Education Stanford, Skoll, Sun, TIER,

Economic Development (including job training and creation, IT skills development, entrepreneurship training)

Accenture, AMD, Anudip, Cisco, Digital Vision, Google.org, HP, ICWFD, Inveneo, Global Catalyst Foundation, GSBI, kiva, kiwanja.net, Microsoft, Mobile Metrix, Omidyar, OneRoof, Sevak

Health

Blum, CITRIS, Google.org, Equal Access, Inveneo, ischool Berkeley, School of Education Stanford, TIER

Humanitarian Interventions (including human rights, disaster response, aid) Accenture, Benetech, Flora Foundation, Fritz, kiwanja.net, Skoll

Organizations by Geographic Reach

Organizations are usually listed only once, according to the most specific information they provided. However, it is always a good idea to check the next higher category when looking for organizations working in a particular place, ie. continent or global entries.

If you would like to update your geographic reach index, please contact us.

Global

Agilent, AMD, Benetech, Cisco, Digital Vision, Global Catalyst Foundation, Google.org, GSBI, HP, Intel, InternetSpeech, iWorldServices, ICWFD, kiva, Meraki, Microsoft, Ncomputing, Omidyar, Oracle, Salesforce, Smart Trac, Sun, TechSoup, Vital Wave Africa

Accenture, Fritz, Google.org, Hewlett Foundation, Inveneo, kiwanja.net, Sevak, Sun

Ghana Jhai, ischool Berkeley, TIER

Guinea-Bissau **TIER**

Rwanda Green WiFi, TIER

South Africa AMD, Flora Foundation

Uganda Blum, ischool Berkeley

Asia

Asia Foundation, Flora Foundation, Fritz, Google.org, Sevak, Sun

Afghanistan

Equal Access

Cambodia Equal Access, Accenture, TIER

China InternetSpeech, AMD

India

Adobe, AIF, AirJaldi, AMD, Anudip, Computer Science Stanford, Equal Access, Google.org, InternetSpeech, ischool Berkeley, Jhai, PlanetRead, RiOS, School of Education Stanford, TIER

Japan

InternetSpeech

The Lao People's Democratic Republic

Equal Access, Fonly Institute, Jhai

Nepal

Equal Access

Philippines Jhai, TIER

South Korea

School of Education Stanford

Latin America and Caribbean Flora Foundation, RiOS, Sun

Brazil Accenture, AMD, Mobile Metrix

Canada Internet Speech

United States of America

Adobe, AMD, CITRIS, Community Technology Foundation, Hewlett Foundation, HP, InternetSpeech, Maplight, RiOS, Sun

United Kingdom Agilent

The iGUIDE: ICTD Resources in Silicon Valley and the San Francisco Bay Area is the first-ever comprehensive resource directory of local ICTD initiatives. Its easy-touse listings of vital information about ICTD organizations and ICTD funders will serve as a valuable resource for ICTD practitioners, not only in Silicon Valley and the San Francisco Bay Area, but also internationally. The iGUIDE will furthermore serve as a blueprint for replication in other areas of the world where ICTD is of growing importance.

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