



2008-2009 WORK PROGRAMME OF THE GLOBAL ALLIANCE FOR ICT AND DEVELOPMENT OF THE UNITED NATIONS DEPARTMENT OF ECONOMIC AND SOCIAL AFFAIRS (UNDESA-GAID)

Pursuant to the guidance emanating from the Steering Committee of UNDESA-GAID at its meeting in Kuala Lumpur, the Global Alliance will refocus its activities over 2008-2009 on the areas of access, connectivity, content and education. Gender issues will be systematically mainstreamed in all activities of UNDESA-GAID.

A major effort is being made to streamline, consolidate and strengthen the impact of UNDESA-GAID's activities. The number of events for 2008-2009 will be reduced by over 40 per cent and the communities of expertise (CoEs) will be reduced by 25 per cent. Interlinkages and communication will be established across various networks and with the UNDESA-GAID's Steering Committee and Strategy Council.

The focus areas will provide the framework for the principal elements of the planned UNDESA-GAID's activities, partnerships and networks, as outlined below:

I. POLICY DIALOGUE AND MAINSTREAMING ICT IN THE UNITED NATIONS DEVELOPMENT AGENDA

In accordance with its mandate and basic principles, UNDESA-GAID secretariat will provide assistance to the Alliance members in coordination of their efforts in mainstreaming ICT and in bringing high-level attention on the issue to events organized by the Secretary-General, the General Assembly, the Economic and Social Council and the Commission on Science and Technology for Development, particularly in view of their roles in the follow-up to WSIS and the Millennium Summit. UNDESA-GAID will focus on these key events:

- i. High-level Private Sector Roundtable on the MDGs and the Food Crisis, 24 September 2008, United Nations, New York

UNDESA-GAID will co-organize with the United Nations Global Compact, United Nations Development Programme (UNDP) and the United Nations Office for the Coordination of Humanitarian Affairs (OCHA), a high-level private sector roundtable on 24 September 2008, in support of the Secretary-General in his efforts to promote the implementation of the Millennium Development Goals (MDGs) and as a contribution to the high-level MDG event organized at the United Nations Headquarters in New York on 25 September 2008. GAID will highlight the role of technology and innovation in achieving the MDGs with special emphasis on access, content and

education in organizing a roundtable on this theme during the event. It will aim to stimulate practical and political actions in support of the MDGs and reinforce leaders' commitment to the role of ICT in development and encourage participants to build on successes, commitments and partnerships for the purpose of scaling innovation and attracting investment in ICT toward the achievement of the internationally agreed development goals and generate action and support around a number of initiatives for ICT and the MDGs.

Deliverables

- Bring the highest level attention of policy makers to ICT as strategic enabler for achieving the MDGs and addressing the food crisis.
- Inclusion of ICTD in the outcome documents and follow-up actions to the event (Launch of a partnership on Business Call to Action on the MDGs, Framework on business contribution to the MDGs, Secretary-General's Report to the General Assembly).
- Issues paper on ICTD and food sustainability for wide dissemination.
- Follow-up action by UNDESA-GAID to the outcome of the event by engaging the ICTD community in support of the Secretary-General's policy framework.

UNDESA-GAID will provide multistakeholder inputs to the United Nations Economic and Social Council (ECOSOC), the Commission on Science and Technology for Development (CSTD), the World Summit on the Information Society (WSIS) follow-up as well as other major United Nations events, as follows:

ii. Five Year Review, Conference on Financing for Development, 29-30 November 2008, Doha, Qatar

UNDESA-GAID will co-organize a high-level multistakeholder Panel on “Innovative Financing for ICT” as a contribution to the Financing for Development (FFD) Review Conference, in collaboration with the Business Sector Steering Committee on 28 November 2008, and, taking into account substantive ideas that emerged from the Global Forum in Kuala Lumpur and from the Digital Solidarity Conference that will take place in Lyon, France, in November 2008. The panel will introduce the issue of innovative funding for ICT as an integral element of the broader financing for development agenda and raise awareness among the highest-level policy makers.

Deliverables

- Panel on “Innovative Financing for ICT” at the FFD Review Conference will provide specific inputs to the conference, highlighting new and innovative funding dimension for ICTD and inclusion of this dimension in the conference outcome document.
- Follow-up action by UNDESA-GAID by engaging the ICTD community in support of the implementation of the conference outcome in the financing for ICTD area.

iii. ECOSOC

UNDESA-GAID co-organized a conference on “ICT for Sustainable Economic, Social and Business Development” on 10-11 July 2008, with participation of over 400 senior business

executives, government policy-makers and ECOSOC delegates. UNDESA-GAID will continue to provide multistakeholder input to ECOSOC in 2009.

Deliverables

- Help bring ICT as a key component of “sustainability” through its role in meeting complex challenges of increasing energy efficiency, reducing carbon footprint and promoting end-to-end systems approach in economic, social, environmental and business environments.

iv. Commission on Science and Technology for Development and Follow-up to WSIS, May 2009, Geneva

UNDESA-GAID will collaborate with the secretariat of the Commission for Science and Technology and the International Telecommunication Union (ITU) to contribute to the events of the CSTD/WSIS follow-up week (May 2009) in Geneva, based on the format adopted given the CSTD resolution in May 2008, which calls for an open consultation with all stakeholders to streamline the week- long events in Geneva. One of the themes UNDESA-GAID will consider contributing to is “innovation for development”. UNDESA-GAID will aim to integrate ICT and innovation into the outcome document of the CSTD and WSIS follow-up event and raise awareness at the highest levels of the United Nations leadership and government policy-makers of the need to address the key issue of access. [to be reviewed once the format for May 2009 WSIS follow up events is determined].

Deliverables

- Integration of ICT and innovation into the outcome document of the CSTD and WSIS follow-up event.
- Follow-up action by UNDESA-GAID by engaging the ICTD community in support of the implementation of the outcome of the CSTD meeting.

II. SUPPORT FOR THE GAID MEMBERS’ MAIN INITIATIVES (FLAGSHIP PARTNERSHIP INITIATIVES)

The following presents the list of strategic initiatives of the Alliance members, submitted to the GAID and offering partnership opportunities. Called as Flagship Partnership Initiatives (FIP), they are going to be supported and promoted within the GAID community towards the achievement of their objectives and deliverables.

i. Connect the World (Lead: ITU)

The initiative aims to mobilize human, financial and technical resources for the implementation of the connectivity targets of the World Summit on the Information Society (WSIS). As recognized by global leaders during WSIS, achieving these connectivity objectives will serve as a catalyst to help realize the broader 2015 United Nations Millennium Development Goals in health, education, employment and poverty reduction. The initiative already began with a highly successful

Connect Africa Summit in Kigali last year, under the leadership of ITU. It is expected that *Connect Latin America and the Caribbean* and a similar initiative for the CIS countries will follow. For more information, please visit the following website: <http://www.itu.int/partners/index.html>

(For a more detailed list of the deliverables, please visit <http://www.itu.int/partners/factsheet.html>.)

ii. Open-Training Platform (Lead: UNESCO)

The initiative will foster development stakeholders' collaboration using ICT to better serve local people knowledge and skills acquisition needs for living conditions improvement and poverty reduction. It provides a collaborative access to existing free training courses and promotes open licensed resources to specialized groups and local communities for development. For more information, please visit <http://opentraining.unesco-ci.org/>

(For a more detailed list of the deliverables, please see Annex I.)

iii. Telecentre.org (Lead: IDRC, Canada)

Building on the existing telecentre.org programme in collaboration with a large number of partners – that aims to significantly scale up the successes of the telecentre movement, to increase local capacity and promote long-term sustainability – the initiative promotes a more inclusive digital world by helping telecentres become stronger, more sustainable and more numerous. The aim is to move beyond simply providing access to also include e-learning, training and skills development, local content generation, financial services, e-government and others services relevant to the local community. Please visit: <http://www.telecentre.org/> for more information.

(For a more detailed list of the deliverables, please see Annex I.)

iv. Cyber Development Corps (Lead: MOSTI, Malaysia)

The initiative aims to establish a global outreach programme based on the spirit of volunteerism to help lesser-developed nations and communities benefit from global information and communication technologies, infrastructure and resources; and help enhance their national development plans towards becoming equal participants in the global information-knowledge society.

(For a more detailed list of the deliverables, please see Annex I.)

v. G3ICT (Lead: W2I)

G3ICT, which has worked closely with ITU and other partners, will: 1) promote ICT solutions for people with disabilities and related best policy practices among governments in the context of the new United Nations Convention on the Rights of People with Disabilities and expanded Member States legislations and regulations; and 2) accelerate the development by industry and civil society of the scientific, industrial, standardization and economic conditions to make such solutions affordable worldwide. For more information, please visit: <http://www.g3ict.com/>

(For a more detailed list of the deliverables, please see Annex I.)

On the basis of the reports submitted by these FPIs, it is clear that they have added value to UNDESA-GAID and to the ICTD agenda by advancing the core objectives of access, connectivity, content and capacity building. UNDESA-GAID will continue to support these FPIs by bringing new partners to join their activities and enhance their impact.

Deliverables

- i. Online platform for interaction within and among FPIs and other GAID networks.
- ii. Increased number of partners and collaborators in the activities of the FPIs from the United Nations system and the wider ICTD community.
- iii. Activities of the FPIs featured on the UNDESA-GAID website
- iv. High-profile venue for the FPIs to showcase their activities at the UNDESA-GAID Global Forum and other meetings organized by UNDESA-GAID.

III. SHOWCASING TOP PROGRAMMES, BEST PRACTICES, LESSONS LEARNED AND ADVISORY SERVICES

UNDESA-GAID will act as a platform for awareness-raising and exchange of experiences on globally recognized ICT practices. UNDESA-GAID networks will showcase progress and best practices in ICTD and cutting-edge developments in the knowledge economy.

1. The UNDESA-GAID website will be further developed to include a platform for showcasing top programmes and best practices and create a knowledge base with other partners.
2. The Global Innovation Forum for Education and Development, October 2008, Yerevan, Armenia, will highlight new innovations in ICT and new ground-breaking business models and methods that successfully address the developmental needs in different societies.
3. The UNDESA-GAID Stakeholder Network for Local and Regional Authorities will undertake a research and analysis on best practices in ICTD programmes and projects at local and regional levels.
4. The UNDESA-GAID CoE on e-Content and Creativity (WSA Network) will continue to identify and showcase best practices in e-content development.
5. The UNDESA-GAID Regional Networks provide a platform for harvesting and sharing best practices.

Deliverables

- Online compendium of best practices

- The Global Innovation Forum on Education and Development, Yerevan, Armenia, 21-24 October 2008, will help create a best practice platform and a centre of excellence for training and research.
- Report on Best Practices in ICTD Programmes and Projects at local and regional levels.
- Dissemination of identified best practices in local e-content development through the UNDESA-GAID website and other websites of its various networks.

IV. NETWORKING AND PARTNERSHIP BUILDING

During its first two years, UNDESA-GAID has launched several Flagship Partnership Initiatives (FPIs), Communities of Expertise (CoEs) and Regional and Stakeholder Networks. Many of these networks and partnerships have performed according to expectations and have delivered valuable results. UNDESA-GAID will continue to support these networks. A special effort will be made to promote communications, collaboration and synergies across the networks to enhance the overall impact.

i. Upgrade of two CoEs to FPIs

Two of the CoEs have grown rapidly in their global outreach and capacity to deliver results. These include:

1. United Nations Global Knowledge Repository for e/m-Government (Lead: UNDESA) will promote worldwide knowledge sharing and collaboration on e/m government between development stakeholders working to achieve national e-solutions.
2. e-Content and Creativity (Lead: WSA-Net) aims to bridge the digital divide and narrow the global content gap by selecting and promoting rich local contents and innovative applications and to use the mechanism of a fair and independent award scheme to identify best practices from around the world.

In recognition of their achievements and, in response to their proposals to be recognized as FPIs, consideration may be given to acknowledge these two initiatives for UNDESA-GAID support as a Flagship Partnership Initiatives. UNDESA-GAID will extend its support to those FPIs that have been approved in the period 2008-2009, and help integrate them into its overall activities.

ii. Support to the CoEs

As regards to the CoEs that were launched in 2006, the following have submitted reports that indicate that they have delivered results as expected:

Education

1. IT for Education (Lead: TAGI)
3. ICT integration and pedagogical engineering (Lead: WITFOR)
4. ICT competencies for teachers (Lead: UNESCO)
5. eSDDC (Lead: Chinese Academy of Sciences)

Health

1. ICT for Country Health Strategies (Lead: WHO)

Governance

1. Information and Communication Technologies for Peace (Lead: ICT4Peace Foundation)
2. e-Governance for Development (Lead: Division for Public Administration and Development Management, UNDESA)
3. E-services for Development (Lead: OCCAM)

Entrepreneurship

1. Youth Social Technopreneurship (Lead: Commonwealth People's Association of Uganda - CPAUG)

Gender

1. Women and ICT Taskforce (Lead: Centre for Women and Information Technology)
2. Gender development and information society policies (Lead: IT for change)

Local Content

1. e-Content and Creativity – World Summit Award and Network (Lead: WSA)

Rural Development

1. E-agriculture (Lead: FAO)

UNDESA-GAID will continue to support these ongoing networks and help them develop greater collaboration and synergy across the CoEs in each sector and link them up with the Strategy Council.

iii. New CoEs

The following two proposals have been submitted to the Strategy council and Steering Committee for adoption as new CoEs:

- The Indigenous Peoples' Appropriating the Knowledge Society (IPAKS) Through Satellite- Enabled Broadband Networking will provide a means for the sharing of experience and good practice in the application of ICTs in support of development by indigenous peoples.
- Wireless for Development (W4D) will provide a policy forum and increase awareness on the potential use of wireless-related technologies to reduce poverty, accelerate development, and improve ICT decisions made by public administrations and citizens/civil society networks.

Upon adoption by the Steering Committee, UNDESA-GAID will support these CoEs and help them develop their programme of activities in line with UNDESA-GAID's objectives and areas of focus.

iv. Discontinued CoEs

The following CoEs have been unable to meet expectations and, as agreed by the Steering Committee, will be discontinued:

1. ICT policy and finance for social, community and public entrepreneurship (led by APC)
2. Expanding financial services to the Un/under banked (led by Intel)
3. Enterprises' competitiveness through the use of ICTs (led by ILO, ICC, UNCTAD)
4. Beyond distance research (led by Leicester University)

This represents a 25 per cent reduction in the number of CoEs.

Deliverables

See also Annex 1 for a list of detailed deliverables by the CoEs.

- i. Online platform for interaction within and among CoEs
- ii. Increased number of partners and collaborators in the activities of the CoEs from the United Nations system and the wider ICTD community.
- iii. Activities of the CoEs featured on the UNDESA-GAID website
- iv. High-profile venue for the CoEs to showcase their activities at the UNDESA-GAID Global Forum and other meetings organized by UNDESA-GAID.
- v. The Global Knowledge Repository of e/m Governments (UNDESA) will create rich e-content, identify and disseminate best practices, monitor and benchmark readiness for e-Government.
- vi. e-Content and Creativity, as a network with global reach in 160 countries, will provide a rich source of knowledge on local e-content development and help identify and disseminate best practices and top programmes in this area.

v. Stakeholder networks

The UNDESA-GAID stakeholder networks address cross-cutting issues, such as gender, local and regional authorities, and eLeaders for ICT and youth. These networks have been extremely active and are delivering concrete results within their respective areas.

The ICT Task Force on Gender has created an international framework for promoting gender integration into national and international policymaking and is poised to launch a “Global Centre on Gender in ICT Policies and Programmes” at the United Nations Headquarters in New York in March 2009, and five regional centres in each of the regions (Europe, Asia-Pacific, Africa, Latin America and the Caribbean, and North America).

In 2008-2009, UNDESA-GAID will extend support to this effort through its platform for partnership building.

In line with its partnership building function, GAID is facilitating the establishment of the IT4All Local and Regional Authorities Network which is being created with support from many partners – IT4All Bilbao, UCLG, Open Cities Portal (EBRD), UNITAR-CIFAL and others. The Network will be initiated in September 2008, and developed during 2008-2009, with a “Global Forum of Local and Regional Authorities” expected to be held in September 2009.

The Committee of eLeaders for ICT and Youth will organize its first event, “Global Innovation Forum on Education and Development”, in Yerevan, Armenia, on 21-24 October 2008. It has set up a global Best Practice Platform on the TakingITGlobal website.

UNDESA-GAID will continue to support these networks by helping to catalyze partnership arrangements with other networks and interested partners.

Deliverables

- Launch of the UNDESA-GAID Network for Local and Regional Authorities
- Global Forum of Local and Regional Authorities, September 2009
- Global Innovation Forum on Education and Development, Yerevan, Armenia, 21-24 October 2008
- Launch of the Global Framework for Women and ICTs

vi. Regional networks

The reports submitted indicate that UNDESA-GAID regional networks are functioning successfully in Africa, Asia-Pacific, Central Asian Countries with Economies in Transition, and Latin America and the Caribbean with support from many partners.

In the second half of November 2008, and, in collaboration with ESCWA, GKP and the eLeaders Committee, UNDESA-GAID will launch the Arab Regional Network. ESCWA will take the responsibility of acting as the focal point for creating and supporting the Network.

UNDESA-GAID will continue to use these networks to identify and showcase top programmes, best practices and lessons learned, promote synergy and collaboration among regional programmes, and mobilize efforts for UNDESA-GAID ICTD agenda.

These networks constitute vibrant coordinating mechanism in the regions, independent and legitimate, that take stock of the current situation and actors, establish links among stakeholders, help them to coordinate and meet. The networks facilitate and create platforms for better coordination and enhanced complementarity among existing programmes and initiatives; develop and implement regional work programmes along UNDESA-GAID’s focus areas, and promote awareness and advocacy campaigns on regional ICTD initiatives at the global and regional levels, with the support of the UNDESA-GAID secretariat and networks.

Deliverables

See also Annex 1 for a list of detailed deliverables by the regional networks.

- Regional work programmes along UNDESA-GAID's objectives and areas of focus.
- Online platform for interaction within and among themselves.
- Activities of the regional networks featured on the UNDESA-GAID website.
- High profile venue for the Regional Networks to showcase their activities at the GAID Global Forum and other meetings organized by GAID.

- Regional events co-organized by GAID in collaboration with the regional networks.

V. GLOBAL ADVOCACY, AWARENESS-RAISING AND OUTREACH

At the global level, UNDESA-GAID will continue to focus on access, connectivity, content and education through the following key actions:

i. “Global Forum on ICT and Education in Latin America and the Caribbean Region”

UNDESA-GAID, through its Regional Network for LAC, and in collaboration with the Economic Commission for Latin America and the Caribbean (ECLAC), Interamerican Development Bank (IADB), ITU, World Summit Award (WSA), Indigo Media, Cisneros Foundation and the Government of Mexico, will organize its annual Global Forum on a theme related to its focus areas in Monterrey, Mexico, on 10-12 June 2009. The Forum will bring together policy makers, practitioners, private sector and civil society leaders from the Latin American and Caribbean region with their international counterparts and address the challenges of meeting the goals of the e-LAC Framework 2010 adopted by the ECLAC Ministerial Conference in February 2008, with special focus on education.

A one-day regional seminar has been planned by the Regional Network for LAC in collaboration with ECLAC and the Cuban Government in Havana, Cuba, on 10 February 2009, in the context of the INFORMATICA Week, in order to prepare for the Global Forum. Apart from raising awareness, impact policy making and generate new momentum in support of the eLAC Framework, the Global Forum is intended to strengthen regional collaboration and coordination and bring potential international partners to contribute to the regional efforts focused on developing eEducation and the related issues of access and local content development.

Deliverables

- Global Forum on ICT and Education in Latin America and the Caribbean region.
- Publication on education and content development in Latin America and the Caribbean.
- Online discussion on the themes of the Global Forum, with a view to engaging the ICTD community in the implementation of the outcome of the Global Forum.

Follow-up action

- The UNDESA-GAID Regional Network for Latin America and the Caribbean will take into account in its plan of activities the outcomes and recommendations from the Global Forum and follow up accordingly with the support of the UNDESA-GAID Secretariat.

ii. CIVICUS World Assembly in Montreal, 2009

GAID will organize an ICT track during the 9th CIVICUS World Assembly from August 28th to 31st, 2009. The assembly will convene civil society, donors, government, business and media to act collaboratively towards constructive dialogue and strengthening of civil space.

iii. Upgrade and revamp the UNDESA-GAID Website

The UNDESA-GAID website will be moved to a new, more powerful platform – the United Nations Public Administration Network (UNPAN) - with increased functionalities and greater flexibility, including collaborative and social networking tools and capacity for community-based inputs.

Work on the move and redesign of the website has begun and will be completed with support from UNDESA, Intel and others by December 2008, when the new website will be fully functional.

Deliverables

- The redesigned and enhanced website will enable the UNDESA-GAID Steering Committee, Strategy Council, the Networks and Partnerships to develop much closer online interlinkages and to work collaboratively on key issues. It will also enhance UNDESA-GAID's global outreach and impact. The redesigned website will feature social networking and collaborative tools such as forums, blogs and wikis to foster stakeholder participation and strengthen partnership building.

ANNEX 1

FPI Deliverables

Connect the World (Lead: ITU)

- For the list of deliverables, please visit: <http://www.itu.int/partners/factsheet.html>

G3ICT (Lead: W2I)

- Multi-stakeholder global and regional forums in 2008 will take place in Argentina, New Delhi, India, Dubai, Cambridge, Massachusetts, Tokyo, Japan, Chengdu, China, ITU (Global Forum in Geneva), United States, Colombia, and Ethiopia. These workshops will help complete the two-year worldwide fact-gathering and awareness-building cycle recommended by the G3ict Steering Committee.
- Four work groups on: (1) “Case studies and awareness building”: preparation of the first awards for best practices in accessible and assistive ICTs; (2) “Core opportunities for accessible and assistive ICTs” will initiate a dialogue with ICT industry associations from around the world to explore how to best implement the dispositions of the Convention, stipulating that states must support relevant R and D projects. In addition, various forms of successful private-public partnerships will be documented and analyzed; (3) “Harmonization and standardization” will focus on building a more accessible database of standards and list of resources to facilitate the work of industry and policy makers. Specific attention will also be paid to issues of how to best determine the accessibility of ICT products; (4) “Legislation and regulations” will focus on developing a database of good practices in legislation and regulation to be hosted by the G3ict country database. A workshop in cooperation with the Harvard University School of Law will be organized in Cambridge, Massachusetts, in June 2008, to further explore the key areas of progress at the national legislative and regulatory levels.
- Dissemination and actionable research tools, including a website, a bi-monthly electronic update, research programme, a global awards for inclusive technology, and a web-based media resource centre;
- The first edition of the “Digital Inclusion Index for Persons with Disabilities” (DIPD) will be issued in 2008. G3ict established a country database on its website, including key statistics, case studies, reports and references and links to local government and NGOs dealing with issues of ICTs and persons with disabilities. In addition, G3ict has reached an agreement with ITU and the Korea Agency for Digital Opportunity (KADO) to develop the DIPD Index as an associated research project to the existing Digital Opportunity Index, which the ITU and KADO co-produce.
- “Developing low cost assistive and accessible ICTs” programme - Based on the model developed by the Massachusetts Institute of Technology’s four-week International Development Design Summit, this project seeks to foster the development of low cost accessible and assistive ICT products for low-income countries. G3ict will approach its South African partners to explore the feasibility of establishing such a programme with a South African engineering school.
- Capacity building for Parliaments - Discussions were held with the Inter-Parliamentary Union and its ICT training partner organization, the Global Centre for ICT and Parliament, a Division of UNDESA. G3ict will contribute contents and international venues in parallel to its own series of country workshops.

<http://www.g3ict.com/>

Telecentre.org (Lead: IDRC)

- Telecentre networks in at least 20 countries to provide training, support and other services to local telecentres (ongoing to 2010).
- A Telecentre Academy, an international network of national institutions developing shared curriculum, offering training and certification and mentoring for people working in telecentres to train one million people in entrepreneurship, community development, grassroots marketing and technology (launched in December 2007 in Kuala Lumpur at the Global Knowledge Partnership's GK3 and to be run until early 2010).
- A collaborative research and development fund supporting social enterprises that produce rich local content products and high-value services for the rural poor and offered through telecentres (ongoing to 2010).
- The design, testing and roll-out of new technologies that will help telecentres and other community computing initiatives become more sustainable (including better rural connectivity, affordable computing, applications for the rural poor, computing for the disabled and alternative power technology) (through 2008).
- High-profile Telecentre Leaders' Forum events, with global and regional events happening during alternate years, happening both independently and alongside the Global Knowledge Partnership and the UNDESA-GAID events (ongoing with next global event planned for December 2007 at GK3).

<http://www.telecentre.org/>

Cyber Development Corps (Lead: MOSTI, Malaysia)

- Short-term output (within two years):
 - Cyber Development Corps Portal (facilitating opportunity creation and matchmaking, as well as best-practice collection and dissemination);
 - Cyber Development Corps Centres in selected communities (1-2 per region) that would enhance the socio-economic well-being of the selected communities; and
 - An accelerated, phased ICTD framework (policies, strategies and development programmes) for least developed nations.
- Medium-term outcome:
 - Further roll-out of Cyber Development Corps centres in more communities and with more applications;
 - Cyber Development Corps framework becomes an integral framework for development in more countries (reference centre/model) and community ICTD initiatives globally ("consortium" of ICTD); and
 - Promote community-based ventures as an engine for new wealth creation.
- Long-term impact:
 - Cyber Development Corps evolves into new, focused knowledge areas/communities beyond infrastructure and community centres addressing different marginalized groups/communities, with a focus on bridging the development gap;
 - Promote a more inclusive global ICTD policy, strategies, programmes and institutions; and
 - Strengthen community-based ventures as a significant economic nucleus for national and global development programmes and institutions.

Open-Training Platform (Lead: UNESCO)

- Online portal pointing to resources in 21 key domains for development, including agriculture, health/HIV-AIDS, education, entrepreneurship/economy, environment, information management, community development, gender and others. English interface first, French and Spanish to follow in late-2008;
- Needs assessment by communities and specialized groups; and
- Blog for trainers

<http://opentraining.unesco-ci.org/>

United Nations Global Knowledge Repository for Electronic/Mobile Government (EMGKR)

- Knowledge platform for information-sharing and dissemination on e/m government
- Accessible e-information on Member States' strategies and policies on e/m government
- Mapping of innovative practices of e/m government development
- Research, including concepts and approaches of e/m government, including challenges and barriers to e/m government
- Outreach and partnerships for action within the global multistakeholders community engaged in e/m government for development
- Platform and network of international expertise of e/m government practitioners
- Multistakeholder partnerships for global e/m government development around the world

CoE Deliverables

EDUCATION

1. IT for Education (Lead: TAGI)

- Establish knowledge centres, open content communities and ICT resources, including eLearning and digital libraries, to facilitate easy and quick access to teaching and learning resources;
- ICT training and exchange of staff among educational communities for empowerment and upgrading of teaching and learning skills
- Establish eLearning Centers of Excellence for sharing and exchanging eLearning content, development tools, professional expertise and experience;
- Development of multimedia technologies and web-learning to enhance learning and teaching methodologies
- Communities of leading experts and professionals in education
- Development of baseline data for impact assessment of efforts on ICT in education

2. ICT integration and pedagogical engineering (Lead: WITFOR)

- Website/Portal with course materials and templates for learning to be made available
- Wikipedia for sustainable development developed by CoE members
- A master programme in Sustainable Development for Entrepreneurs, partly financed by European Union

3. ICT competencies for teachers (Lead: UNESCO)

- Creation of portal and making it operational
- A structured and guided discussion around the desired elements of teacher training
- Migration of the CoE to the new platform with a multitude of new functionalities and an easier user interface for online discussions and knowledge sharing
- Launch of the first version of "UNESCO ICT Competence Standards for Teachers"

4. eSDDC (Lead: Chinese Academy of Sciences)

- Launching of the CoE and its implementation plan
- Launching of the CoE portal
- CoE launch meeting summary report completed. Report is available online and will be published
- National Information Act and Policy Link available at e-SDDC website

HEALTH

5. CoE: ICT for Country Health Strategies (Lead: WHO)

- Recommendations for health component of e-strategies. (Interim products: creation of an analytic framework, online consultation on draft framework, strategy collection and assessment. If feasible, will conduct online consultations on results for validation).
- Cross-sector workshop on national e-strategies, with a focus on health.
- Mapping health system processes for potential ICT application.

GOVERNANCE

6. Information and Communication Technologies for Peace (Lead: ICT4Peace Foundation)

- ICT4Peace Inventorization
- Creation of a High-level Expert Group on ICT4Peace
- Organization of a high-level international conference to discuss and validate research outcome, ending with specific operational and policy recommendations

7. e-Governance for Development (Lead: Division for Public Administration and Development Management, UNDESA)

- Facilitate access to information on relevant activities of the United Nations System (Secretariat, Agencies, Programmes and Funds)
- Facilitate access to ongoing projects, programmes and practices on e-Governance in the world at all levels
- Facilitate access to existing networks on e-Governance at the global, regional and local levels
- Create a global community of experts on e-Governance

8. e-Services for Development (Lead: OCCAM)

- Feasibility study on Platform of e-services for development
- Testing of the results in two ICT Villages created in Sambaina (Madagascar) and Constanza (Dominican Republic) in the framework of the United Nations Public Private Alliance for Rural Development. Third pilot country to be indicated by ECOSOC in July 2007.

ENTREPRENEURSHIP

9. Youth Social Technopreneurship (Lead: Commonwealth People's Association of Uganda - CPAUG)

- Expand community membership to include donor agencies, like-minded networks, social investors or angelic financiers, and well-known social technopreneurs.
- Develop concrete work programmes and secure seed funding especially for capacity-building and networking workshops, and national-level policy campaigns and engagements.
- Hold capacity-building and networking workshops for potential social technopreneurs in Asia, Africa and Latin America.
- Create a website (or webpage) for the Community

GENDER. CROSS-CUTTING CoEs

10. Women and ICT Taskforce (Lead: Centre for Women and Information Technology)

- Develop a collaborative international web portal that connects national efforts and supports continuing collaboration and communication
- Expand the dissemination of information through multiple connected international listservs on effective programmes in education and entrepreneurship and resources of all types.
- Identify baseline/critical components that are required for successful activities in the targeted areas, and develop recommendations, strategies, and active implementation processes.
- Expand "The Declaration of Agreement on Women and ICTs" presented at the WSIS in Tunisia beyond the current 70 organizations representing the global community concerned for women and ICTs.

11. Gender development and information society (IS) policies (Lead: IT for change)

- Build a platform of women's organizations to engage in IS policy advocacy from a development perspective.
- Undertake research and pursue other forms of knowledge and expertise building.
- Provide online and face-to-face platforms for a sustained dialogue among this community of organizations on IS issues, for developing new concepts and analytical frameworks, and for the articulation of policy recommendations with respect to gender and development.
- Extend linkages of this group to local and implementation levels of ICTD projects working for women's empowerment, and with progressive community based organizations and movements.
- Develop linkages to policy-making mechanisms/bodies at national and global levels, especially with United Nations organizations, and harness the platform's international character for this purpose.
- Make a significant impact on shaping and developing IS policies by claiming an active role in the policy processes at national, regional and global levels.

12. Indigenous Peoples' Appropriating the Knowledge Society (IPAKS) through Satellite-Enabled Broadband Networking (Lead: Northern Indigenous Communities Satellite Network)

- A handbook on alternative approaches to obtaining usable Internet access by indigenous peoples (IP) in rural and remote areas
- A handbook on a people-centred approach to satellite-enabled broadband networks for support of e-health and tele-health for IP in rural and remote areas
- A cost-effective satellite-enabled broadband e-platform for community-based indigenous language sensitive e-learning for IP in rural and remote areas
- A cost-effective satellite-enabled broadband e-platform for enabling the preservation and use of indigenous languages in an ICT-enabled environment and for the development of electronic content in indigenous languages
- A framework of good practices for the use by IP of satellite-based broadband services in responding to the challenges of climate change and in support of locally-based resource management
- A global conference bringing together the experience and extending the network of IP involved with satellite-enabled broadband networking.

13. Wireless4Development (Lead: G3ICT)

- Development and maintenance of a dedicated website to facilitate access to ongoing projects, programmes and practices on wireless for development (W4D)
- Participation to venues of institutions, industry, academia promoting W4D as subject experts;
- Organize, upon request by local actors and entrepreneurs, custom designed workshops in support of specific projects

14. e-Content and Creativity - World Summit Award and Network (WSA-net)

- Organize and execute global contest for best practice products in rich local e-Content and creativity on a biannual terms until 2015
- Initiation of national selections of best practice in as many United Nations Member States as possible
- Recognition and promotion of the products/applications and producers/developers through a bi-annual WSA Gala, WSA print and electronic publications
- Initiate and support "WSA Global e-Content Summits"

- Facilitate and support WSA road show events for sharing and demonstrating best practices
- Catalyze and supervise WSA content industry development offices
- Support UNDESA-GAID by coordinating network of awards relating to ICT4D, including those addressing access issues, diffusion of technology, best practice institutional uses and social transformations

Regional Networks Activities and Deliverables

GAID Africa

- Mainstreaming of GAID's activities and initiatives into on-going ICT4D initiatives on the continent including the African Information Society Initiative (AISI) and the Africa Regional Action Plan on the Knowledge Economy (ARAPKE);
- Identified and implemented Africa specific initiatives (including flagship initiatives) priority areas of GAID: education, health, entrepreneurship and governance;
- Contribution to the overall GAID policy-dialogue process on advancing the global ICT4D agenda;
- Maintenance of thematic groupings, experts/champions networks, discussion groups and other stakeholder groupings aimed at advancing the mission of GAID within Africa.
- Maintenance of an online portal (www.un-gaid-africa.org) as a key resource of materials and information on activities of the GAID-Africa System as well as the activities and the initiatives of all the entities within of the GAID-Africa Stakeholders Network (GASN). Through its Secretariat, GAID Africa will also create and maintain electronic discussion groups of constituencies as well as facilitate face-to-face and electronic meetings.

GAID Latin America and the Caribbean

- Engagement in policy dialogues and identifying practical solutions
- Sharing of best practices and knowledge for the region as well as sharing innovative business models for economic growth and people empowerment
- Analysis of the demands and needs of the countries in the region and defining sub-regions for initial actions
- Creating linkages with the rest of GAID Regional Groups and interactions with other regional networks;
- Organizing workshops and engagement of local government bodies, private sector companies, civil society actors and other relevant stakeholders;
- Encouraging regional stakeholders to initiate concrete projects;
- Lobbying for a legal framework for public-private partnerships;
- Reaching out to additional key players to be involved in GAID and in its LAC Network